



2nd June 2015

Dear Valued Customer,

Crane Payment Innovations plans to discontinue manufacture of the CF9510, CF9520, CF9520e, CF9524e and CF9528e series coin validators. This letter outlines the reasons for obsolescence and the milestones until the last date of manufacture on 31st May 2016.

Reason for obsolescence

Combining the CPS and MEI product lines has led to redundancy. The decision to discontinue the production of the CF9510, CF9520, CF9520e, CF9524e and CF9528e series coin validators is consistent with our desire to provide best-in-class performance in the criteria most critical to our customers.

Parts within the CF95XX family will remain in production. Those part numbers, largely focused on the UK AWP market, will combine with the NRI v² eagle products to offer a full range.

A UK specific CF9524HS version will be available as a High Security replacement for the CF9520 / CF9524 but in ccTalk variant only. Availability will be advised in due course.

The NRI v² eagle is the premium product due its MFT sensor technology, 24 measurement parameters for 32 coin channels and optical monitoring of the coin path for higher security. Please work with your sales and customer service contact to determine the right coin validator for your particular needs.

Pricing

There are two important dates related to pricing as these products lines move to obsolescence.

First, there is a **last-time buy for customers at current pricing:**

New complete units last order date at existing prices 31st August 2015
New complete units last delivery date 30th November 2015.

Second, orders placed after the above last order date, for complete units or spares, will be subject to availability and a 33% price increase. The **last-time buy with a 33% price increase** is:

New complete units last order date 29th February 2016.
Spares parts last delivery date 31st May 2020, subject to availability.

All orders are non-cancellable and non-returnable. Lead times across the product range will be determined at the time of order.

Service

Repairs will be available until 31st May 2020, subject to availability of replacement parts. CPI will do our best to maintain replacement parts, though it is not possible to make guarantees given the decrease in volumes that will be associated with obsolescence.

Currency updates

Coin specification for new coins introduced to existing currencies will be maintained for five years – until 31st May 2020. Coin specification changes required to address fraudulent activity will also be available until 31st May 2020, subject to the existing technology and capability of the CF9510, CF9520, CF9520e, CF9524e and CF9528e series coin validators.

We appreciate your understanding and cooperation during this transition period. Any questions may be directed to your Account Manager.

Sincerely,

Shane Timmons
Product Manager

